

Before You Play

Group Size:

- You can play solo, but we **recommend a team size of 2–5 participants** for the best experience.
- Larger or smaller teams are allowed.
- Each participant requires their own ticket.

What's Included:

- Each ticket includes the game experience **and** a National Gallery Singapore admission pass.

Health, Safety & Accessibility:

We want you to have a safe and enjoyable experience at the National Gallery Singapore, so here are a few things to keep in mind:

- **Health & Safety:** Prioritize your well-being while playing. Neither HIDDEN Singapore nor the National Gallery Singapore will be responsible for personal injury, loss, or damage to property.
- **Accessibility:** While most of the game is wheelchair-accessible, Clue 2 is not. We apologize for the inconvenience and recommend skipping this clue if you are using a wheelchair. For the rest of the game, participants may need to find alternative routes between clues as the game does not provide specific wheelchair navigation instructions.

How to Purchase:

This game is played via WhatsApp. Please ensure that the phone number entered at checkout is WhatsApp-registered to receive game instructions. If you're playing in teams, each team must place a separate order.

For example, if you have two teams of 5 players each:

- First, purchase 5 tickets for Team A.
- Then, make a separate purchase of 5 tickets for Team B.

Note: The phone number entered at checkout will receive the tickets. If you have multiple teams, use a different WhatsApp registered phone number for each team's order to ensure each team gets their tickets correctly.

After Checkout

Once you complete your purchase, you will receive the following:

- **Email from National Gallery Singapore:**

- Confirms successful purchase.
- Includes a **QR code** for redeeming your Gallery pass(es) at the Level 1 visitor counters upon arrival.
- **Email from HIDDEN Singapore:**
 - Confirms successful purchase and provides relevant details.
- **Calendar Invite from HIDDEN Singapore:**
 - A Google calendar invite as a reminder for your event.
- **WhatsApp message from HIDDEN Singapore's Void Deck Cat:**
 - Sent shortly after purchase to the phone number you provided at checkout.
 - Contains the game instructions.
- **SMS from HIDDEN Singapore:**
 - Sent shortly after purchase to the phone number you provided at checkout.
 - Contains instructions if you did not receive any WhatsApp message from Void Deck Cat.

Starting & Playing the Game

- **Start Time:** Begin anytime between **10 AM and 5 PM**. The game takes approximately 2 hours, so plan to finish by **7 PM**, when the Gallery closes. Please note that admission and ticket sales end 30 minutes before closing time.
- **Starting Point:** The game begins within the National Gallery Singapore. Follow the WhatsApp instructions sent to the phone number provided at checkout, to start.
- If playing as a team, the WhatsApp instructions will include a **QR code** for team setup. Teammates can scan it to join the game and you're all set!

Need Help?

- **For information on the National Gallery Singapore:**
 - ✉ Email: info@nationalgallery.sg
- **For ticketing & payment inquiries:**
 - ✉ Email: ticketingenquiries@nationalgallery.sg
- **For game inquiries:**
 - ✉ Email: support@hiddenxp.com