

TOURS ETIQUETTE







NO BIG BAGS
Please deposit your bags at our lockers



NO FLASH PHOTOGRAPHY



NO SELFIE STICKS





NO FOOD AND DRINK



DO NOT LEAN ON RAILINGS



DO NOT TOUCH ARTWORKS



SPEAK SOFTLY



NOT SUITABLE FOR CHILDREN
BELOW 13 YEARS OLD
(please refer to the back page for more information)



NOT SUITABLE FOR VISITORS
WITH LIMITED MOBILITY



TICKET INFORMATION

- General Admission ticket <u>must be purchased</u> for this tour.
- Concessions apply to:
 - Children aged 2 -12
 - Seniors aged 60 and above
 - Students and teachers

AGE RESTRICTION

The tour is **not suitable** for children below the age of 13 and visitors with limited mobility due to:

- Steep and narrow stairways
- High step at Viewing Gallery
- Murder-related content

Tour is taken at your own risk. The Gallery does not accept any responsibility.

PHOTOGRAPHY

Still photography is permitted in some galleries for non-commercial use only.

<u>No</u> videography, flash photography, selfie sticks, tripods or monopods are permitted in the galleries.

To arrange a photo or video shoot at the Gallery, please email **info@nationalgallery.sg** or proceed to our **Visitor Services Counters at Coleman St entrance and Padang Atrium.**

RESPECTABLE BEHAVIOUR

Our staff have the right to work in a safe environment free from violence, abuse or threatening behaviour. The Gallery reserves the right to remove any person acting in an unacceptable manner.

SECURITY/SAFETY

For security and safety reasons, all large bags and umbrellas <u>must</u> be deposited in the **Locker Room at Level B1, besides Lift Lobby B**. Bags may be subjected to inspection for security reasons.

DRESS CODE

Please wear comfortable footwear and attire. Wearing high heels is **strongly not recommended** for safety reasons.

ACCESSIBILITY

The tour route includes stairways and difficult to navigate spaces. For visitors with limited mobility, an alternative, abridged route will be provided (<u>limited to one wheelchair user per tour</u>).

Please note that the following locations are not wheelchair-accessible:

- Access to trap door via the hidden passageway
- Entry to Prisoner's Dock in Courtroom 1
- Viewing Gallery in Courtroom 1 at Level 3M